

Strengthening Families report: How much did we do?

Time period: **01 Jul 2018 - 30 Jun 2019** Region: **All regions**

Activities during the period

	Number
Total enquiries received	1905
Referrals that met threshold	1534
DR Referrals that met threshold	64
Initial meetings held	1112
Initial meetings within 15 days	408
Review meetings held	1744
Final meetings held	565
Total meetings held	3421
Total adults as below	1932
Total children as below	2589
Final case reports received	1184
Ongoing open cases	1275

Referrals Received

Region	Opened	Closed
Southern Region	365	324
Central Region	465	351
Auckland Region	609	536
Midlands Region	291	324
Total	1730	1535

People in cases with initial meetings during this period

Ethnicities

Ethnicity	Adults	Children	Total
Maori	565	1089	1654
Samoan	72	173	245
Korean	4	5	9
Cook Island Maori	51	168	219
Tongan	43	102	145
Indian	23	42	65
Niuean	12	37	49
NZ European / Pakeha	1048	1267	2315
South African	9	6	15
Chinese	11	21	32

Children's and Young People's ages

Age	Children
0 - 2	260
3 - 5	350
6 - 8	468
9 - 11	545
12 - 13	312
14 - 16	429
17 - 18	130
19 - 24	66
25+	2
Total	2589

Genders

Gender	Adults	Children	Total
Female	1217	1076	2293
Male	715	1513	2228
Total	1932	2589	4521

Referrals received, by agency

Sector	Sub-sector	Agency	Referrals	
Education	Early Childhood Education	Awatuna Parenting Programmes Trust	1	
		Central Kids	1	
		DOT Kids Early Learning Centre	1	
		Golden Kids Early Childhood	1	
		Intensive Wraparound Service Centre	1	
		Kids Count Early Learning Centre	1	
		Kindergarten	3	
		Kura kaupapa Maori	3	
		Ohomairangi Trust - Early Intervention	1	
		Parkway Kindergarten	1	
		Pukeko Early Learning Centre	1	
		Scenicland Pre School	1	
		Sun Valley Kindergarten	1	
		Whangamata Kindergarten	1	
		Wise Owl Childcare Centre	1	
		Intermediate Schools	Avondale Intermediate	1
			Fergusson Intermediate School	1
			Intermediate School	2
			Nelson Intermediate School	1
			Range View Intermediate School	2
	Takapuna Normal Intermediate School		1	
	Titahi Bay Intermediate School		1	
	Min Education- Special Education		Arohanui School	1
		Early Childhood & Regional Education	2	
		Group Special Education (GSE)	3	
		MOE Educational Psychologist	8	
		MOE Learning Support	14	
		MOE Special Education Services	3	
		Mt Richmond Special School	1	
		Mt Richmond Special School S/W	1	
		Oaklynn Special School	1	
		RTLB Twin Coast	1	
		SESCO	5	
		Sommerville Special School	1	
		Special Education Services (SES)	2	
		Ministry of Education	Ministry of Education	18
	Principal		2	
	RTLB		34	
	RTLB Nelson		1	
	Truancy Service		4	
	Other Education	ACES- Auckland City Education Services	17	
		Alternative Education Service	6	
Attendance Office		5		
CASS (Central Auckland Specialist School)		1		
Central Regional Health School		1		
Hutt Valley Activity Centre		1		

	Kahungunu Executive SWIS (KE)	1
	MOE Speech Therapist	1
	RTLB Auckland	4
	Whanau & School Support Services	4
Primary Schools	Arahoe Primary School	1
	Balfour School	1
	Berhampore School	2
	Birdwood Primary School	1
	Campbells Bay School	1
	Clendon Park School	1
	Epuni School	1
	Fernworth Primary School	1
	Glenfield Primary School	1
	Gulf Harbour Primary	3
	Hay Park School	1
	Henderson North Primary School	1
	Hope School	1
	Hopelands Kumeroa School	1
	Island Bay School	4
	Kimi Ora School	1
	Konini Primary School	2
	Local Primary Schools	6
	Mangawhai Beach School	3
	Mataura Primary School	1
	Matipo Primary School	1
	Mercury Bay Area School	1
	Merivale School	1
	Newtown School	2
	Ngaio Primary School	1
	Northcote Primary School	1
	Pahiatua Primary School	1
	Parakai School	2
	Porrit School	1
	Primary School (generic)	17
	Prospect Primary School	1
	Pt Chevalier Primary	2
	Pukekohe Hill Primary School	2
	Red Beach School	1
	Ridgway School	1
	Rutherford Primary School	3
	Somerset School SENCO	1
	St Gerards School Alexandra	1
	Stanley Bay School	1
	Sunnybrae Normal School	1
	Takaka Primary School	1
	Taonui School	1
	Taumarunui Primary School	1
	Te Aro School	1
	Te Papapa School	2

		Te Puna Primary School	1
		Temuka Primary School	1
		The Terrace School Alexandra	1
		Torbay Primary School	4
		Verran Primary School	1
		Waikaia Primary School	1
		Waikino School	1
		Waikoikoi Primary School	1
		Waimaitatai School	1
		Waimata School	2
		Waitakere Primary School	1
		Waterloo Primary School	1
	Secondary Schools	Acquinas College	1
		Garin College	1
		Golden Bay High School	2
		Gore High School	1
		Greymouth High School	1
		High School (generic)	1
		Howick College	2
		James Hargest High School	1
		Local Secondary Schools	12
		Menzies College	1
		Mountainview High School	1
		Nayland College	1
		Newlands College	2
		Northcote College	1
		Onslow College	1
		Porirua College	1
		Pukekohe Intermediate School	1
		Rodney College	2
		Rutherford College	1
		Selwyn College	3
		South Otago High School	1
		St Bernards College	2
		St Mary's College	1
		St Peters College	4
		Taita College	1
		Tamaki College	1
		Taumarunui High School	1
		Tuakau College	6
		Waimea College	1
		Wairarapa College	1
		Waitaki Girls High School	2
		Waiuku College	3
		Wakatipu High School	2
		Wellington East Girl's College	1
		Wellington Girls' College	1
		Whangaparaoa College	4
Employment / Training	Employment/ Training	AMP Employment Services	1

Health	Disability Sector	Advantage South	1
		Capital Support (NASC)	4
		PACT Group	4
		Support Works	1
	District Health Board	ADHB CDT Occupational Therapist	1
		ADHB Social Worker	5
		ADHB Specialist	1
		Bay of Plenty DHB	1
		CCDHB Social Worker	6
		CMDHB District Nurse	2
		CMDHB Social Worker	7
		Cancer Society	1
		Child Development Service	1
		HBDHB - Child Development Unit	4
		HBDHB - Social Worker	2
		HBDHB CAF's	3
		HBDHB Mental Health	1
		HVDHB	1
		Hospital Social Worker	1
		Kidz First Childrens Hospital S/W	2
		Maternity Services	1
		Medical Centre	7
		Middlemore Hospital	5
		NMDHB	1
		Nelson Marlborough DHB	3
		Options HB (NASC)	2
		Paediatric Department	2
		Public Health Nurse	30
		REAL Mental Health Services	1
		SCDHB	2
		Southern District Health Board	4
		Speech and Language Therapist	1
		Starship	1
		Starship Nurse	1
		TDHB CAMHS	1
		Taranaki District Health Board	5
		WDBH - Psychologist	1
		WDHB	3
		WDHB - Child Development Service	1
		WDHB - Child and Family North	13
		Waikato District Health Board PHN	1
		Waikato District Health Board Social Worker	1
		Waitaki Community Mental Health Service	1
		Waitemata DHB	5
		West Coast District Health Board	1
	Early Years Health	Kidz First Child Development Team	3
		Kindergarten Association	5
		NET Service	2
	Mental Health Sector	CAMHS	26

		CAMHS Nelson	3
		Child & Family Mental Health Service	2
		Community & Family Mental Health Services	3
		Community Mental Health Service	1
		ICAFS	9
		ICAMHS	4
		ICAMHS Southern Cluster	2
		Marinoto Child & Adolescent Services	9
		Marinoto North	3
		Maternal Mental Health	2
		Mental Health	2
		Mirror Children's Counselling Service	1
		Psychologist	4
		Tohu Wairua Waitemata Health	1
		WDHB - Marinoto	1
		Waikato District Health Board Community Mental Health	1
		Whirinaki (Child & Adolescent Mental Health)	2
	Ministry of Health	CCDHB	2
		CCDHB Paediatrician	3
		Child Health Team	1
		Community Health (Public Health)	2
		Life Unlimited NASC	3
		Uruuruwhenua Health	4
	Other Health	Child Development Team	1
		Children's Autism	1
		District Nurse	1
		Eketahuna Health Centre	1
		Explore	13
		General Practitioner (GP)	3
		Gore Health Centre	1
		Greenwood Health	1
		Private Psychotherapist	3
		School Nurse	2
		Support Net	1
	Primary Health Organisation	Active Families	1
		Nelson Bays Primary Health	2
		Newtown Union PHO	1
		Pacific Health Porirua	2
		Public Health Nurse Tasman	3
		Te Kuiti Medical Centre	1
		Wai Health	1
Housing	Housing NZ	HNZ Mangere	2
		HNZ Manurewa	14
		Housing NZ	6
		Housing NZ Tenancy Manager	3
	Other Housing	Dwell Housing Trust	1
Justice	Community Probation	Probation Service	2
	Other Justice	Community Approach	2

		Lawyer/Barrister	6
		Stopping Violence Services (SVS)	1
	Police	Police	34
		Police Gore	1
		Police Youth Aid	2
		Police Youth Aid Officer	3
		Pukekohe North Neighbourhood Policing Team	1
Maori	Iwi Social Services	Te Whare Rokiroki Maori Women's refuge	1
	Maori Organisations	Kahungunu Executive Family Start	5
		Mana o te Tangata	1
		Ora Toa Cannons Creek	1
		Piritahi Hauora	4
		Poutini Waiora	1
		Raukawa Whanau Ora	2
		Te Hau Ora Whanua Services	1
		Te Korowai Trust	1
		Te Runanga o Ngai te Rangī Trust	1
		Te Whanau O Waipareira Child Services Social	1
		Te Whanau O Waipareira Family Services	2
		Te Whanau O Waipareira Family Whanau School Support Service	1
		Tui Ora Ltd	2
		Tutaki Inc.	1
	Whanau Ora Collectives	Ngati Maniapoto Marae Pact Trust	9
		Te Whare Maire O Tapuwae	1
Non Government Organisations	Social Service NGO	ACROSS Te Kotahitanga o te Wairua	1
		ASK A Safe Kapiti	3
		ATWC Family Start	7
		ATWC Family Worker	2
		ATWC SWIS	2
		Adventure Development	2
		Anglican Family Care	13
		Auckland Brain Injury (ABI)	1
		Autism NZ	2
		Baptist Church	1
		Barnardos	24
		Birthright	10
		Birthright - Counsellor	1
		Birthright Hawkes Bay	12
		Budget Advice	1
		Budget Education Service (B.E.S.T)	1
		CAPS Hauraki	3
		CCS Disability Action	11
		CCS Disability Services	1
		Cambridge Community House	2
		Catholic Social Services	2
		Central Otago REAP	7
		Child Abuse Prevention Services (CAPS Hauraki)	4
		Coast to Coast Hauora Trust	5

Coromandel Independent Living Trust	1
Corstorphine Baptist Community Trust	1
Directions Health Centre	1
Downtown Community Ministry	1
Family & Financial Solutions	2
Family Safety Services	1
Family Start	32
Family Start Northern	1
Family Start The Fono	4
Family Support (SC) Inc	1
Family Works	49
Family Works - SWIS	21
Family Works Budget Advice	1
Family Works Counsellor	4
Family Works Northern	1
Family Works Northern Leslie Ctr Family Worker	1
Family Works Social Worker	1
Franklin Family Support	7
Franklin Family Support S/W	1
Grandparents Raising Grandchildren	1
HELP Foundation	2
Happiness House	3
Hauraki Maori Trust Board	5
Hinengakau Maatua Whangai	4
Homebuilders	6
IDEA Services	1
IOSIS	1
Interpreter Services	3
Jigsaw Central Lakes	3
Kahungunu Executive Community Support Worker	3
Kainga Aroha Community House	3
Kapiti Youth Support	4
Kids First Social Worker	4
Kokiri Trust	11
Living Without Violence Trust	1
Manchester House Social Services	6
Mangere Budgeting Services	4
Mangere East Family Services	4
Methodist Social Services	1
Motueka Family Service Centre	4
NET Pacific	1
Napier Family Centre	3
Otago Youth Wellness Trust	4
Pahiatua Community Services Trust	1
Papamoa Support Centre	4
Parentline Hamilton	1
Permanent Caregiver Support Service	2
Plunket	8
Plunket Family Start Manawatu	1

		Presbyterian Support	2
		Rangitane O Wairarapa Inc	2
		Red Cross Refugee Services	1
		Roopu a Iwi Trust	3
		Rostrevor House	2
		Salvation Army	13
		Salvation Army Social Worker	7
		Social Workers in Schools (SWIS)	5
		Solomon Group	1
		Southern Wairarapa Safer Community Council	1
		Stand Childrens Services	12
		Stand Health Camp	2
		Steps Forward	14
		Strive	1
		Taeaomanino Trust	6
		Taikura Trust	4
		Tararua Community Youth Services	1
		Tararua REAP Inc	3
		Te Aroha Noa Community Services	3
		Te Korowai Hauora O Hauraki	2
		Te Kupenga Hauora	1
		Te Manu Toroa	2
		Te Roopu Awhina	1
		Te Taiwhenua O Heretaunga	1
		Te Waka Youth, N Rodney E Kaipara	1
		Te Whakaruruhau Maori Women's Refuge	1
		Te Whanau O Waipareira	58
		Teen Parent Intensive social worker - Te Manu Toroa	1
		Victim Support	4
		Vision West	1
		Waahi Whaanui Family Start	3
		Waahi Whaanui Trust	3
		Waahi Whanau Trust Huntly	2
		Waihi Community Resource Centre	20
		Waiuku Family Centre	1
		Wellington Boys' and Girls' Insitute	1
		Wellington City Mission	1
		Wellstop	2
		Wellstop Therapist	1
		Wesley Community Action Family Start	7
		Wesley Community Action Waitangirua	1
		Whanau Resource Centre	1
		Whangamata Community Services Trust	5
		Whitianga Community Services Trust	1
		Women's Refuge	5
		Workbridge	1
		Youth Horizons	2
		Youth Nelson	1
Other Government	ACC	ACC Case Manager	2

		ACC Community Relationships Rep	1
		ACC Counsellor	3
	Other Government	NZ Fire Service	3
Self Referral	Self Referral	Self Referral	133
Welfare	Child Youth and Family	CYF	109
		CYF Ashburton	1
		CYF Balclutha	1
		CYF Dunedin	2
		CYF Grey Lyn	1
		CYF Hastings	1
		CYF Napier	3
		CYF Onehunga	5
		CYF Paeroa	1
		CYF Pukekohe	1
		CYF Takapuna	1
		CYF Taumarunui	1
		CYF Waitakere	5
		CYF Westgate	30
		DR Child Youth and Family	2
	DR- Child Youth & Family	DR - Child Youth and Family	29
		DR - Child Youth and Family Pukekohe	2
	Oranga Tamariki	OT DR Oranga Tamariki	1
	Other NGO	3PM After School Care Programme	1
		ABLE	3
		Church of the Latter Day Saints	2
		Counsellors in School	6
		Early Start	1
		Focus on Potential	1
		Hearts and Minds	1
		Jubilee Budget Services	1
		Masterton Safe and Healthy Community Council	3
		Ngati Maniapoto Marae Pact Trust Registered Nurse	1
		STOP	2
		Strengthening Families Coordinator	7
		Supporting Families	2
		Te Hauora Runganga O Wairarapa	1
		Te Roopu Whakaruru Hau Maori Women's Refuge	3
		Te Whai Trust	1
		Womens Refuge	1
		Youth Services	2
		Youth Workers Trust	3
	Other Welfare	Te Korowai Roopu Tautoko	1
	Work and Income	Work and Income	32
		Work and Income Alexandra	3
		Work and Income Queenstown	1
Total			1714

Referrals received, by agency subsector

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Sector	Sub-sector	DR	Non-DR
Education	Early Childhood Education	0	19
	Intermediate Schools	0	9
	Min Education- Special Education	0	43
	Ministry of Education	0	59
	Other Education	0	41
	Primary Schools	0	98
	Secondary Schools	0	69
Employment / Training	Employment/ Training	0	1
Health	Disability Sector	0	10
	District Health Board	1	132
	Early Years Health	0	10
	Mental Health Sector	0	76
	Ministry of Health	0	15
	Other Health	0	28
	Primary Health Organisation	0	11
Housing	Housing NZ	0	25
	Other Housing	0	1
Justice	Community Probation	0	2
	Other Justice	0	9
	Police	0	41
Maori	Iwi Social Services	0	1
	Maori Organisations	0	24
	Whanau Ora Collectives	0	10
Non Government Organisations	Social Service NGO	1	561
Other Government	ACC	0	6
	Other Government	0	3
Self Referral	Self Referral	0	133
Welfare	Child Youth and Family	49	115
	DR- Child Youth & Family	20	11
	Oranga Tamariki	0	1
	Other NGO	0	42
	Other Welfare	0	1
	Work and Income	1	35
Total		72	1642

Lead agencies

Sector	Sub-sector	Agency	Referrals	
Education	Early Childhood Education	Awatuna Parenting Programmes Trust	1	
		Whangamata Kindergarten	1	
		Wise Owl Childcare Centre	1	
	Intermediate Schools	Intermediate School	3	
		Min Education- Special Education	MOE Special Education Services	3
			SENCO	2
	Ministry of Education	Ministry of Education	4	
		Principal	1	
		RTLB	2	
	Other Education	Kahungunu Executive SWIS (KE)	1	

		Waitakere ISAP	19
		Whanau & School Support Services	1
	Primary Schools	Central Normal School	1
		Fernworth Primary School	1
		Mangawhai Beach School	3
		Paparoa Range Primary School	1
		Poolburn School	1
		Primary School (generic)	5
		Tirimoana Primary School	1
		Waimata School	1
	Secondary Schools	Golden Bay High School	3
		Green Bay High School	1
		Greymouth High School	1
		Hlgh School (generic)	1
		James Hargest High School	1
		Nayland College	1
		Rodney College	2
		South Otago High School	1
		Wairarapa College	1
		Whangamata Area School	1
Health	Disability Sector	Capital Support (NASC)	1
		PACT Group	1
	District Health Board	Cancer Society	2
		Community Child Health	1
		Focus	1
		Maternity Services	1
		Nelson Marlborough DHB	1
		Public Health Nurse	7
		Southern District Health Board	2
	Early Years Health	NET Service	2
	Mental Health Sector	Community & Family Mental Health Services	1
		ICAMHS	1
		Psychologist	1
		WDHB - Marinoto	2
	Ministry of Health	CCDHB Paediatrician	1
		Child Adolescence & Family Services	1
		Community Health (Public Health)	1
		Uruuruwhenua Health	1
	Other Health	Greenwood Health	1
		Private Psychotherapist	2
	Primary Health Organisation	Nelson Bays Primary Health	1
		Public Health Nurse Tasman	1
		Te Piki Oranga	1
Justice	Corrections	Dept of Corrections	2
	Ministry Justice	PACT-Corrections	1
	Other Justice	Lawyer/Barrister	1
Maori	Iwi Social Services	Te Whare Rokiroki Maori Women's refuge	2
		Tu Tama Wahine	2
	Maori Organisations	Kahungunu Executive Family Start	5

		Koraunui Marae	1
		Ngati Ruanui	7
		Orongomai Marae	2
		Piritahi Hauora	5
		Poutini Waiora	1
		Raukawa Whanau Ora	4
		Te Hau Ora Whanua Services	4
		Te Korowai Trust	1
		Tutaki Inc.	2
		Whakatu Marae	1
	Whanau Ora Collectives	Ngati Kahungunu ki Poneke Community Services	4
		Ngati Maniapoto Marae Pact Trust	19
		Te Whare Maire O Tapuwae	3
		Whaiora	2
Non Government Organisations	Social Service NGO	ACROSS Te Kotahitanga o te Wairua	2
		ASK A Safe Kapiti	10
		Anglican Family Care	12
		Autism NZ	1
		Autism Otago	2
		Barnardos	69
		Barnardos SFC	9
		Birthright	32
		Birthright Hawkes Bay	38
		Bush Supergrans	5
		CAPS Hauraki	1
		CCS Disability Action	4
		Catholic Social Services	8
		Central Otago REAP	14
		Central Plateau REAP	15
		Child Abuse Prevention Services (CAPS Hauraki)	10
		Coast to Coast Hauora Trust	7
		Connect Supporting Recovery	1
		Coromandel Independent Living Trust	2
		Corstorphine Baptist Community Trust	1
		Directions Health Centre	1
		Family & Financial Solutions	5
		Family Action	1
		Family Start	12
		Family Start The Fono	1
		Family Works	60
		Family Works - SWIS	10
		Family Works Auckland City Central SFC	61
		Family Works Budget Advice	1
		Family Works Northern	7
		Family Works Northern Waitakere SFC	66
		Franklin Family Support	59
		Franklin Family Support S/W	1

Happiness House	1
Hauraki Maori Trust Board	2
Helensville Women & Family Centre	3
Hinengakau Maatua Whangai - SW	9
Homebuilders	5
Jigsaw Central Lakes	5
Kahungunu Executive Community Support Worker	5
Kainga Aroha Community House	14
Kapiti Youth Support	4
Kokiri Trust	14
Lifewise	1
Manchester House Social Services	6
Mangere Budgeting Services	38
Methodist Social Services	2
Mohua Social Services	1
Motueka Family Service Centre	2
NET Pacific	1
Naku Enei Tamariki - Pakeha	2
Napier Family Centre	4
Otago Youth Wellness Trust	2
Otamatea Social Services	1
PACT	2
Pahiatua Community Services Trust	2
Papamoia Support Centre	10
Parent Help	1
Porirua Whanau Centre	3
Presbyterian Support	3
Queenstown Lakes Family Centre	1
Rangitane O Tamaki Nui a Rua	2
Rangitane O Wairarapa Inc	6
Roopu a Iwi Trust	4
Salvation Army	3
Skylight	3
Social Workers in Schools (SWIS)	1
Southern Wairarapa Safer Community Council	5
Stand Childrens Services	34
Supergrans	4
Taeaomanino Trust	7
Tararua Community Youth Services	2
Tararua REAP Inc	6
Te Manu Toroa	8
Te Roopu Awhina	2
Te Waka Youth, N Rodney E Kaipara	3
Te Whanau O Te Maungarongo	3
Te Whanau O Waipareira	39
Vision West	1
Waahi Whaanui Family Start	2
Waahi Whaanui Trust	5

		Waahi Whanau Trust Huntly	1
		Waihi Community Resource Centre	21
		Wellington City Mission	3
		Wellstop	2
		Wesley Community Action Family Start	5
		Wesley Community Action Waitangirua	15
		Whangamata Community Services Trust	5
		Whitianga Community Services Trust	4
		Women's Refuge	10
Welfare	Child Youth and Family	CYF	4
	Other NGO	ABLE	1
		Counsellors in School	3
		Hearts and Minds	67
		Masterton Christian Childcare Centre	2
		Masterton Safe and Healthy Community Council	5
		STOP	1
		Strengthening Families Coordinator	22
		Strengthening Families Coordinator - Gore	13
		Te Roopu Whakaruru Hau Maori Women's Refuge	1
		Womens Refuge	1
	Work and Income	Work and Income	5
		Work and Income Alexandra	1
		Work and Income Auckland	1
Total			1174

Referrals closed (without reaching threshold), by reason

Reason	Number
High and Complex Needs Unit has ongoing involvement with family / whanau	1
Family / whanau subject to Family Group Conference under OT involvement	9
Family involved in Family Court proceedings	2
Family / whanau want mediation service to resolve dispute	1
Family / whanau withdrew consent	19
Immediate family violence safety concerns	1
Only one agency's involvement needed with family / whanau	25
High-level issues override other smaller issues	4
Case not opened	75
Suspected abuse or neglect and OT notification is required	2
Total	139