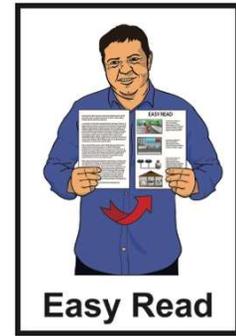




**ORANGA
TAMARIKI**
Ministry for Children



Making services tāngata whaikaha / disabled people want to use



November 2022

About this document



This document is from **Oranga Tamariki – Ministry for Children**.



Oranga Tamariki – Ministry for Children is the part of the Government that works to make things better for children.



Oranga Tamariki has been finding out about supporting **oranga** for **tāngata whaikaha**.



Oranga is about living well.



In this document **tāngata whaikaha** means disabled people.



Oranga Tamariki has been listening to what tāngata whaikaha have to say about the:

- **care system**
- **youth justice system.**



The **care system** is how children who cannot live with their parents are looked after.



The **youth justice system** deals with young people who have broken the law.



Oranga Tamariki has also been finding out things by:

- listening to other people who work with children
- looking at things written in the past 10 years about these systems.



There are 6 Easy Read documents about changes to the systems.

The documents are about what Oranga Tamariki found out about:

- the experiences of tāngata whaikaha / disabled people
- what is best to do because of those experiences.





The 6 documents are called:

- What tāngata whaikaha / disabled people said about their experiences with Oranga Tamariki
- Changing the way Oranga Tamariki works with tāngata whaikaha / disabled people
- Connecting tāngata whaikaha / disabled people with the right support
- Learning from the experiences of tāngata whaikaha / disabled people
- Making services tāngata whaikaha / disabled people want to use
- Making Oranga Tamariki social work services better for tāngata whaikaha / disabled people.



You can find all these documents at:

**[www.orangatamariki.govt.nz/consultations/
supporting-oranga-for-disabled-people/](http://www.orangatamariki.govt.nz/consultations/supporting-oranga-for-disabled-people/)**

What tāngata whaikaha / disabled people told Oranga Tamariki



Tāngata whaikaha / disabled people told Oranga Tamariki that:



- they often experience **discrimination** from services
- there is more discrimination against tāngata whaikaha Māori / Māori disabled people



- people cannot access services if they do not have a particular **diagnosis**



- disabled people are hurt more than non-disabled people



- some services that people need are not there.



Discrimination is being treated unfairly because of something like:

- being disabled
- being Māori
- being a woman.



Having a **diagnosis** is when doctors say you have a health condition.

Tāngata whaikaha / disabled people also told Oranga Tamariki that:



- some people who need services cannot get them or the services get taken away
- it is important to find ways to communicate with tāngata whaikaha so they can safely say when something is not right.





Tāngata whaikaha / disabled people told Oranga Tamariki that people want to be part of things like:



- their culture

- sport

- art



- school



- friendship.

Ideas for change



Tāngata whaikaha / disabled people and other people supporting children had these ideas for change:



- think about the needs of tāngata whaikaha when making / changing a service



- think particularly about the needs of tāngata whaikaha Māori

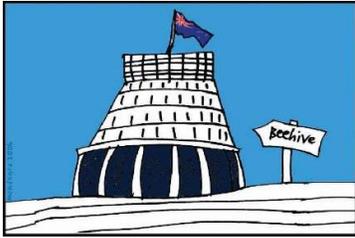


- getting services should be fair
- who gets services should be decided by what they need not by what medical conditions they have



- community services should get what they need to protect the rights of tāngata whaikaha.

Tāngata whaikaha / disabled people and other people supporting children also had these ideas for change:



- government systems should keep you safe whether you are disabled or not
- tamariki whaikaha / disabled children **in care** should have a good life
- people working with tāngata whaikaha should get support to communicate in different ways
- services need to:
 - be welcoming to everyone
 - be fair
 - have the money they need.



If children are **in care** it means the Government has found someone other than their parents to look after them.

Where to find more information



You can find more information on the Oranga Tamariki **website**:

www.orangatamariki.govt.nz/consultations/supporting-oranga-for-disabled-people/



If you have any questions you can:

Phone: 0508 326 459



Email: enquiry@ot.govt.nz

Post to: Oranga Tamariki National Office



PO Box 546

Wellington



This information has been written by Oranga Tamariki – Ministry for Children.



It has been translated into Easy Read by the Make It Easy service of People First New Zealand Inc. Ngā Tāngata Tuatahi.



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